



Los Angeles County
Department of Community and Senior Services
Human Relations Branch
3175 W. Sixth Street, Ste. 400, Los Angeles, CA 90020
(213) 738-2788

Working to Transform

**Prejudice into Acceptance,
Inequity into Justice, and
Hostility into Peace**

DISPUTE RESOLUTION PROGRAM

For nearly 70 years, Los Angeles County, through its human relations initiatives, has endeavored to replace bias and fear with respect and trust. The insecurity, inequity, and conflict that bias and fear produce are neither morally acceptable nor socially beneficial. In response, we work to inform, train, and mobilize people for inclusion, justice, and peace. Included in this work is our coordination of the county Dispute Resolution Program.

Description

The Los Angeles County Dispute Resolution Program provides County residents with an alternative to resolve disputes without having to engage in formal judicial proceedings. Trained mediators help disputants resolve their differences quickly, without the added cost of time and money required for a full formal court proceeding. Dispute resolution assistance is available at little or no cost.

Services

Resolution assistance is provided for three types of disputes.

Community

Disputes for which there is time for conversation and collaboration, including merchant-customer, landlord-tenant, family, neighbor to neighbor, and debt disputes.

Youth

Disputes that involve minors, including parent-child, juvenile victim-offender, and school peer mediations.

Court

Disputes filed as civil actions in Los Angeles County that must be resolved on the day of hearing, including small claims, unlawful detainer, and civil harassment cases.

Eligibility

Any individual, business, or organization residing, working, or operating in Los Angeles County is eligible to receive alternative dispute resolution services.

Requesting Assistance

To request information about, or assistance with, dispute resolution, call (213) 738-2621. Or you may call a Contract Provider agency directly. A list of current Contract Provider agencies in Los Angeles County is on the other side of this sheet.

Contracted Dispute Resolution Program Provider Agencies in L A County

Asian Pacific American Dispute
Resolution Center (Cm,Y)
1145 Wilshire Blvd, Suite 100
Los Angeles 90017
213.350.8195

CA Academy of Mediation
Professionals (Cr)
16501 Ventura Blvd, Suite 606
Encino 91436
818.377.7250

CA Lawyers for the Arts (Cm)
1641 18th Street
Santa Monica 90404
310.998.5590

Center for Civic Mediation (Cm,Y)
1055 West 7th St, Suite 2700
Los Angeles 90017
323.876.2747

Center for Conflict Resolution (Cr)
7806 Reseda Blvd
Reseda 91355
818.705.1090

Centinela Youth Services (Y)
11539 Hawthorne Blvd, 5th Floor
Hawthorne 90250
310.970.7702

City of Norwalk, Dispute Resolution
Program (Cm)
11929 Alondra Blvd
Norwalk 90650
562.929.5603
Inland Valley Justice Center (Cm)

415 West Foothill Blvd, Suite 121
Claremont 91711
909.581.6014

Korean American Coalition (Cm)
3540 Wilshire Blvd, Suite 911
Los Angeles 90010
213.365.5999

L A Co Dept of Consumer Affairs
(CmCr)
500 West Temple Street, B-96
Los Angeles 90012
213.974.9415

Loyola Law School Center for Conflict
Resolution (Cm)
919 Albany St
Los Angeles 90015
213.736.1145

Office of L A City Attorney (Cm)
222 South Hill St, Suite 600
Los Angeles 90012
213.485.8324

Cm – Community, Cr – Court, Y - Youth